(Android) How to connect to SOU's Remote Desktop Environments from Android

Brad Christ - 2025-07-07 - [Comments (0)](#) - [Android](#)

SOU offers remote access to several Microsoft Windows desktop environments using Microsoft's Remote Desktop Services. These remote desktop environments are available on any device that supports an RDP (Remote Desktop Protocol) client, including Windows, Macintosh, Linux, iOS, and Android, and they can be accessed from anywhere in the world over the Internet.

Note

If you access our remote desktop environments from off-campus, please be prepared for some noticeable [network delay](#) (i.e. latency) while you interact with Windows and applications in the remote environment.

For example, you may need to wait a second or two after clicking on something for the screen to react. This is an unfortunate and unavoidable consequence of the fact that the signals have to travel back and forth over the Internet, which introduces significant delay.

Warning

Our remote desktop connections are shared with all people that are accessing it.
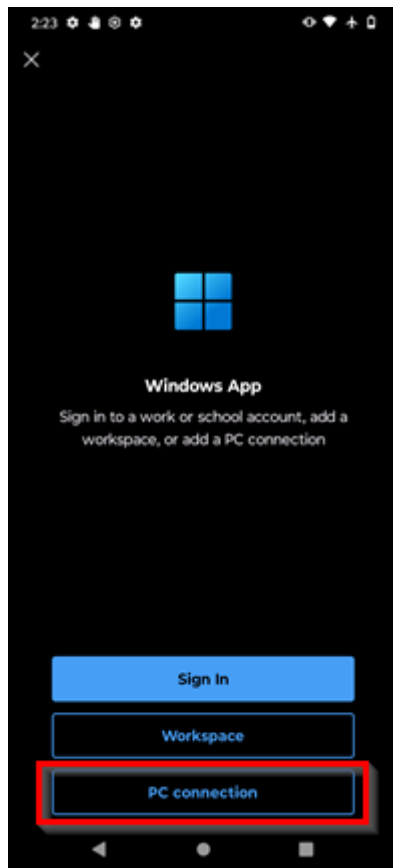
Please help everyone and LOG OUT OF YOUR SESSION when you are finished.

Closing the remote desktop connection program does not log you out of your session.
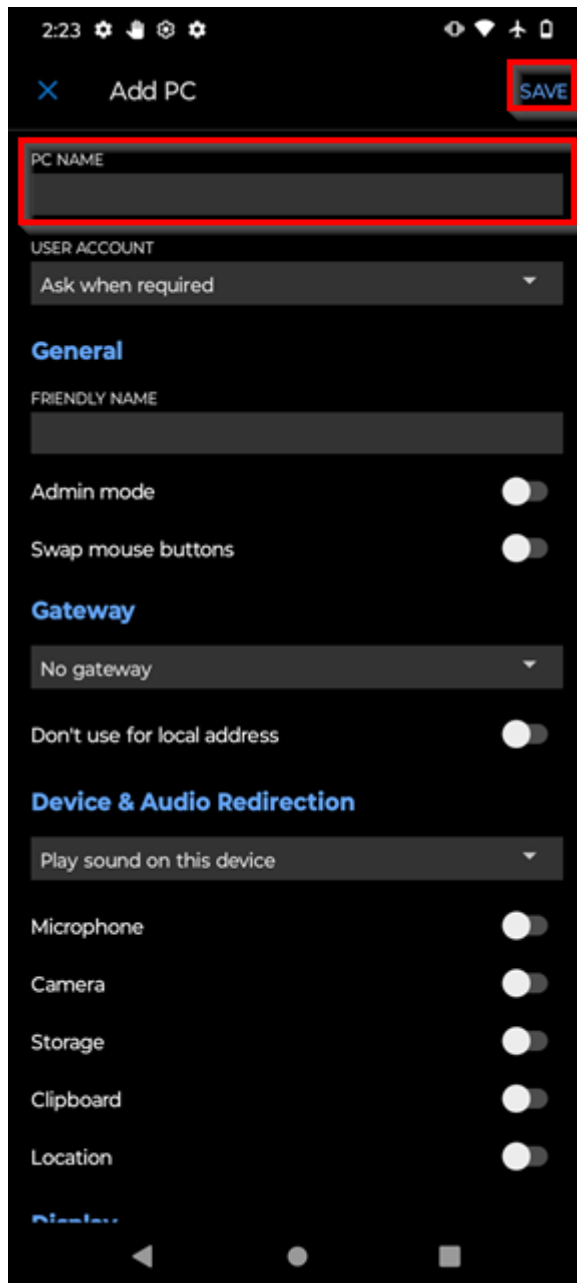
You must remember to log out of the remote Windows environment in order to truly close your session.

Installing Windows App.

- You shall need to install an App from the **Google Play Store**. We recommend the [Windows App](#) client.

- After starting the **Windows App**, you should see the a page asking what you want to do with the **Windows App**. Select the **PC Connection** button.

- An **Add PC** menu shall appear. Enter the computer name of the **remote server** you intend to connect to. You can enter the name of any of our remote environments.

- Click on the newly created connection to the server to connect.

- You should be prompted to enter your **SOU credentials** next. You need to enter your **SOU email address** as your username. Alternatively, you can use your **SOU username** with a **SOU** preceding it.

Enter Your User Account

This user account will be used to connect to
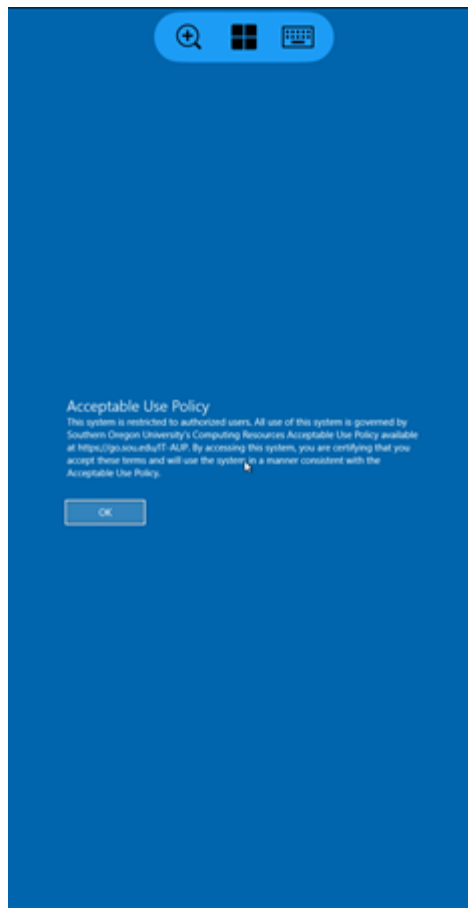remotedesktop.sou.edu (remote PC).

USERNAME

User@domain or domain\user

PASSWORD

CANCEL   CONTI

- Your screen should switch to your **Remote Desktop** server and present a **user acceptance policy agreement**. While in the Windows environment, you can use the controls at the top of the screen to zoom in/out and access your keyboard while in the remote environment.

- You should now be connected to the remote Windows environment. If you encounter a connection error, email helpdesk@sou.edu with a [screenshot](#) of the error you received.