

[Archived] How to Connect to OpenVPN Access Server

David Raco - 2023-12-06 - Comments (0) - Remote Access

This was the original KB article on VPN access before we modified it on 3/13/2020 in response to COVID-19 measures on campus.


***OpenVPN access is not available to all users. If you believe you are a candidate for this service, please contact your IT Coordinator or the IT Helpdesk.**


Begin by navigating to <https://openvpn.sou.edu> and log in with username and password.



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User Login





Sign In

After signing in you will be presented with an area to enter the second factor command or code.

Enter the word "push" to trigger a push to your configured device.



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Duo passcode or second factor:

Continue

Cancel

Select the client to download and install on your system.



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OpenVPN Connect Recommended for your device:



OpenVPN Connect for all Platforms:



Available Connection Profiles:

[Yourself \(user-locked profile\)](#)

Logout

Once installed, enter the hostname of the server. "openvpn.sou.edu"

OpenVPN - Connect

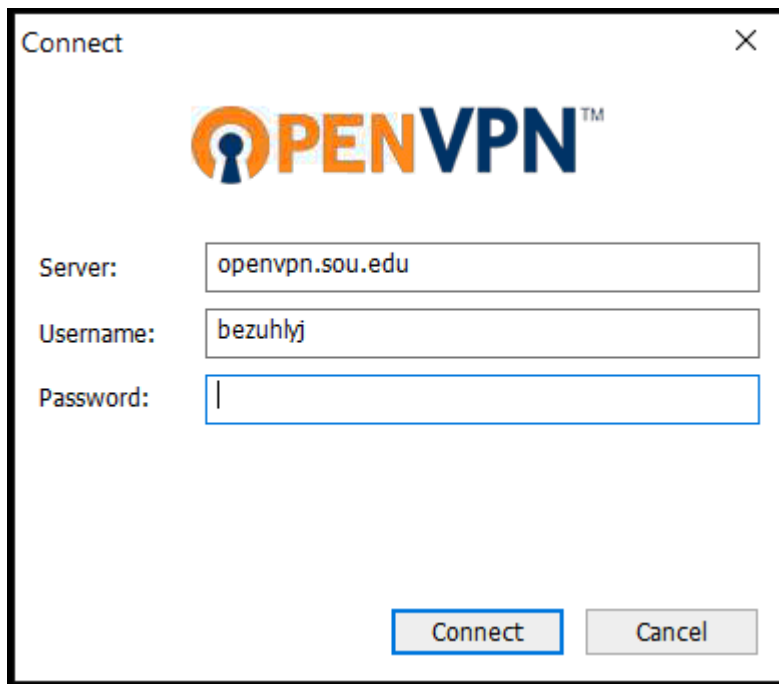
×

Enter the hostname of the server:


Continue

Cancel

Enter your username and password.



Connect

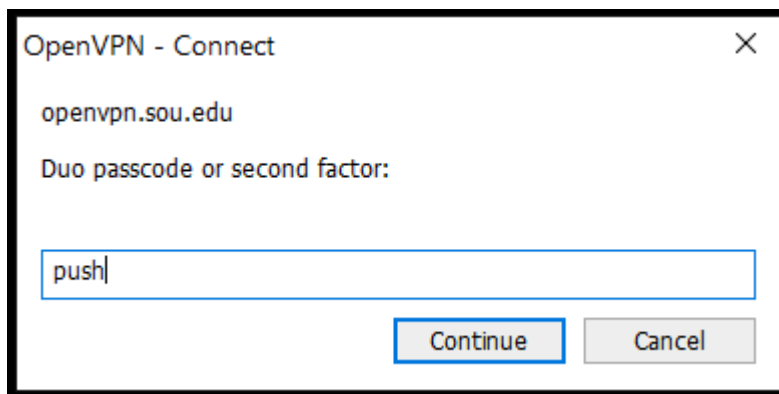


Server:

Username:

Password:

The same commands work for the second factor, so enter the word "push".



OpenVPN - Connect

openvpn.sou.edu

Duo passcode or second factor:

Additional second factor codes:

In the password field, you can enter the name of a Duo authentication method. Choose from the following factors:

phone	Perform phone callback. Press the specified key on your phone to approve.
push	Perform Duo Push authentication. Note that you can only use Duo Push if you have successfully activated the Duo Mobile app on your phone.
sms	Send a new batch of SMS passcodes. If you select this factor, then your authentication attempt will be denied, but you will also receive new SMS passcodes. You can then proceed to authenticate again with one of the newly-delivered passcodes.
a passcode	Enter a passcode value from a hardware token, sent via SMS, generated by Duo Mobile, or a bypass code provided by your Duo administrator.

The number following the factor identifier identifies which enrolled device you wish to use to authentication. So, if you have two phones provisioned, you can also enter **phone2**, **push2**, etc.

Keywords: vpn, remote access, off campus, openvpn