



Faculty: Troubleshoot a Forum

Hart Wilson - 2022-05-20 - Comments (0) - Faculty

We hear frequent questions about a few features related to forums. Is your question answered here?

Why can't my students reply to my forum prompt?

Generally, students are unable to reply in one of two cases:

1. *Standard forum*—The forum is set up for groups and students are not enrolled in a group. Open the forum in edit mode and check the **Common module settings** for group options. OR
2. *Q&A forum*—You haven't made an initial post for your students to reply to. Unlike the other forum types, a Q&A forum needs to have a thread posted by you in addition to the overall prompt that you enter in the Description field. Students don't have an Add a discussion link in a Q&A forum; they can only reply to a thread that you initiate.

Why do I get an error message when I try to grade a forum with a rubric?

You may attempt to grade a forum and see this error message:



Why don't I see unread posts on my course page?

If you don't see new forum posts **highlighted in yellow** on your course home page as shown in the example below, check out [these instructions](#) for updating your forum preferences.