

## Getting Started with Chromebook

David Raco - 2020-04-21 - Comments (0) - Chromebook

This article will help you quickly acquaint yourself with any SOU-issued Chromebook. If you are a student and need additional assistance, please contact the IT Helpdesk at 541-552-6900 and at [helpdesk@sou.edu](mailto:helpdesk@sou.edu). If you are a SOU employee, [contact your Computing Coordinator](#).

## Hardware Information



### Chromebook 4+

[Edit product model](#)

4+

[MANUALS AND DOWNLOADS](#)

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Search Chromebook 4+ Support

The Chromebooks that SOU is using as of 2020 are Samsung Chromebook 4+ models. You can [find the manual for that model at Samsung's website](#) if you wish to acquaint yourself with the hardware.

## Getting Started with ChromeOS

## Use the Chromebook simulator

To learn more about your Chromebook, try the step-by-step interactive tutorials.  
Select a topic on the left or in the list below.



Chromebooks run a simplified operating system by Google called ChromeOS. You will find a [comprehensive set of guides on Google's support website for ChromeOS](#), and Google has put together an excellent [Chromebook simulator with step-by-step interactive tutorials](#) to help you do many common tasks on your Chromebook.

Below are some articles we strongly recommend that you begin with:

- [Getting Started](#)
- [How to Enable Chromebook Accessibility Features](#)
- [How to Connect to Wi-Fi](#)
- [How to Enable Google Play Store](#) (for getting Android apps to run on your Chromebook)
- [How to Download Apps](#)
- [How to Edit Microsoft Office Files](#) (using ChromeOS)
- [How to Use Microsoft Office Online on ChromeOS](#)
- [How to Transfer Files](#)
- [How to Setup Offline Mode](#)
- [How to Customize Your Desktop](#) (making shortcuts)
- [How to Reset Your Chromebook to Fix Issues](#) (backup your data first!)

## Using SOU's Remote Desktop Environments from ChromeOS

If you need to use Windows applications on your Chromebook, you can do so by connecting to any of our [SOU remote desktop environments through the Microsoft Remote Desktop app on the Google Play Store](#).