How to Authenticate for Adobe Apps with Named User Licenses

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Warning

You must secure a **named user license** through the **Information Technology department** before you can use **Adobe's Creative Cloud** apps on your own computer. **Licenses** are limited and are ***reserved for faculty and staff*** use. Contact the IT Helpdesk at 541-552-6900 if you are a student in need of access to **Adobe Creative Cloud**. We will help you locate a computer lab where we have **Adobe Creative Cloud** installed.

Named user licenses entitle you to use all of **Adobe's Creative Cloud** apps, including **Adobe Acrobat Pro DC** for **PDFs**, using your **SOU email address** and **password**. If you think you need a **named user license** but you don't yet have one, contact your Computing Coordinator.

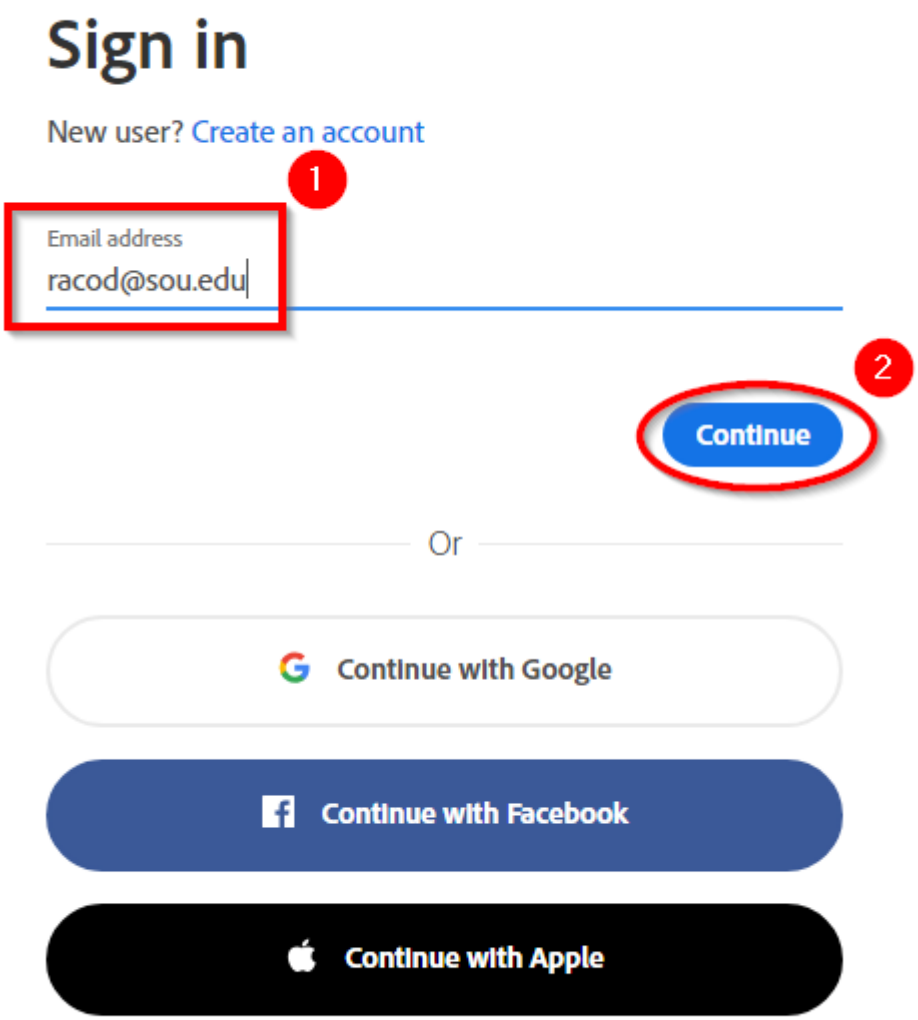
Note

When using **Adobe's** apps on a computer with a **Shared Device license**, such as a ***shared student workstation*** or a ***lab computer***, you will be prompted to **authenticate** when ***first launching*** the apps.

You can sign in using your SOU credentials, after installing an app by following the below instructions.

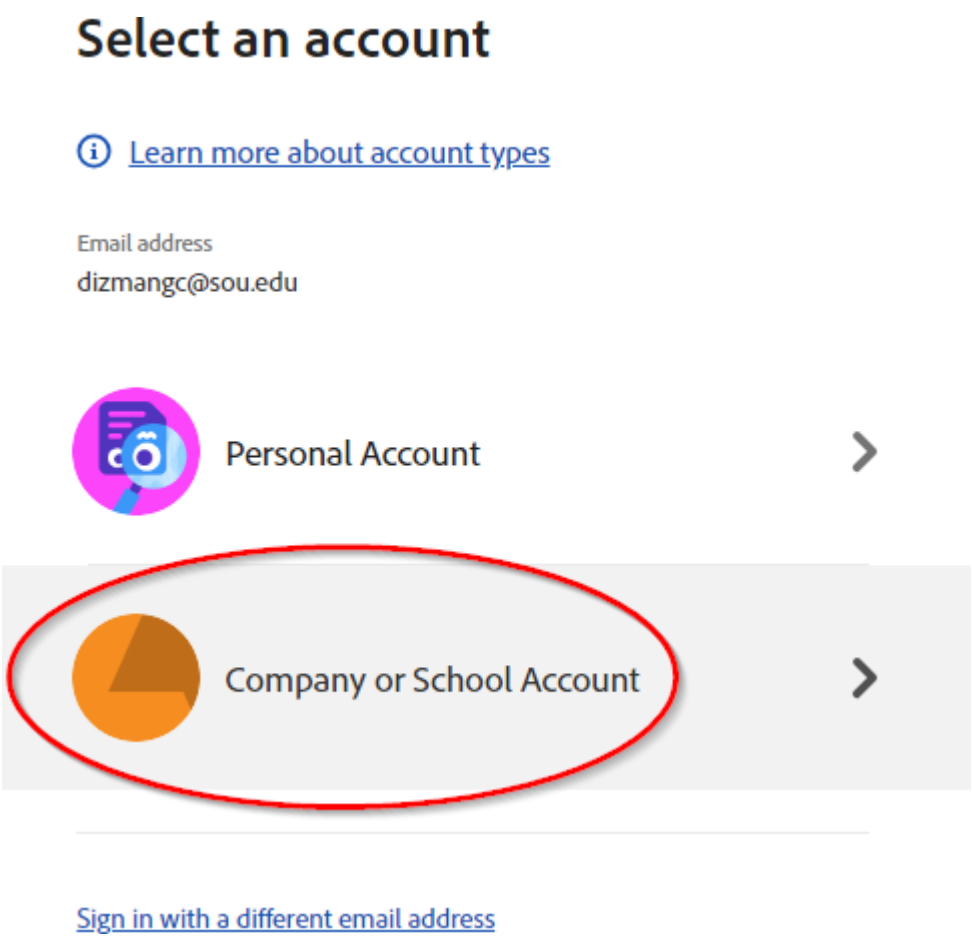
Step 1 - Sign in with your SOU email address

You should be presented with **Adobe's** login screen. Use your full **SOU email address**.



Note

If you are given the choice between using your **Personal Account** or your **Company or School Account** in this step, choose the **Company or School Account** option. You will only see both options if you have previously created a **personal Adobe account** using your **SOU email address**.



Step 3 - Authenticate with your SOU credentials

The link in the previous step will redirect you to a new sign-in page where you should enter your **SOU email address** (e.g. racod@sou.edu). As soon as you try to enter your **password**, the app will redirect you to our familiar **SOU login services page** where you should enter your **credentials**.