



## How to Clear Malware from Google Chrome

David Raco - 2020-05-27 - Comments (0) - Web browsers

Google Chrome includes a feature to synchronize your browser data between computers, including web browser extensions. This is a convenient feature, but when malware infects your Google Chrome browser, it can hitch a ride on the sync data and become difficult to remove with anti-virus programs. This article will show you how to reset your Google Chrome browser to recover from this kind of infection. If you need help, contact your [Computing Coordinator](#) or call our IT Helpdesk at 541-552-6900.

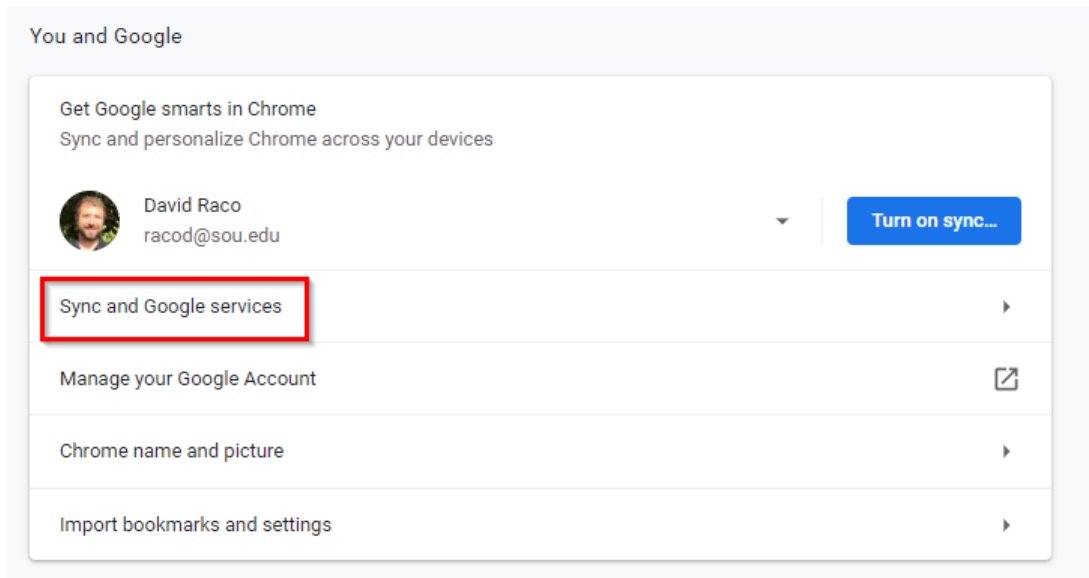
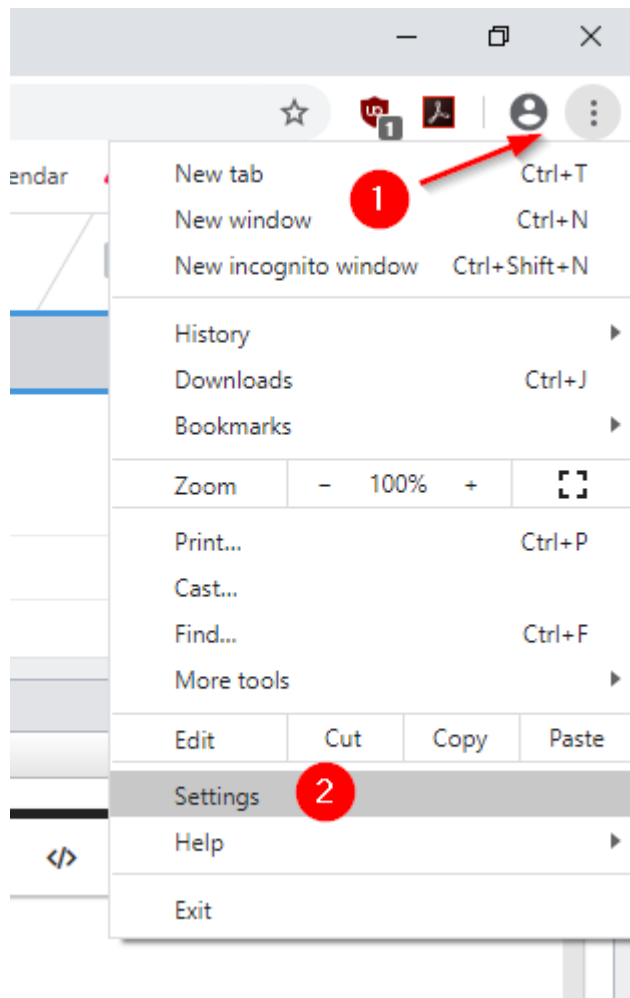
### Step 1 - Back up your Bookmarks

Just to be safe, you should [back up your Google Chrome bookmarks](#) before proceeding.


### Step 2 - Reset your Google Chrome sync data

This will clear out the malware and prevent it from re-infecting your computers.

1. Select **Settings**.
2. In the "People" section, select **Sync and Google services**.
3. Select **Data from Chrome sync**.
4. At the bottom, select **Reset sync**.



← Sync and Google services ?

 Sync isn't working  
racod@sou.edu Turn off

Encryption options  
undefined

Passphrase Submit

If you forgot your passphrase or want to change this setting, [reset sync](#).

Sync

- Manage sync ▶
- Control how your browsing history is used to personalize Search, ads, and more 🔗
- Data from Chrome sync 🔗

Having trouble with sync or your passphrase?

Reset sync to clear your data from the server and remove your passphrase. This will not clear data from your devices. Sign back in to Chrome to start syncing.

RESET SYNC

Last time synced on Today at 7:49 AM (just now)

## Step 3 - Reset Google Chrome to Default Settings

This step resets all of your Google Chrome settings to default, clearing out the malware still resident on your computer and any of the settings it may have hijacked in your browser.

[Follow Google's instructions here.](#)

Tags

- Extensions
- Google Chrome
- Malware
- Reset