

How to Connect to SOU-Wireless (Mac)

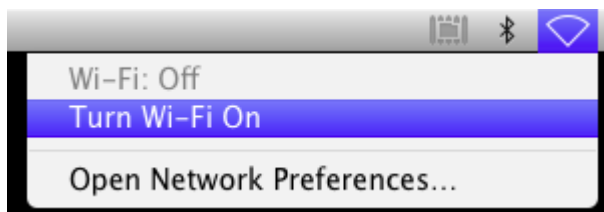
David Raco - 2018-09-11 - 0 Comments - in Mac

This article will walk you through how to connect to our open wireless network, SOU-Wireless, from any Wi-Fi-enabled Apple computer running Mac OS X.

To begin, locate the AirPort/Wi-Fi status icon in the top-right corner of your screen. If this icon is missing, follow the instructions [here](#) to enable it. (On versions of Mac OS X newer than 10.6, the "AirPort" label has been replaced by "Wi-Fi," but the process is identical.)



If your status icon appears blank as depicted above, you will need to enable your wireless adapter before proceeding. Just click the icon, then select "Turn Wi-Fi On" or "Turn AirPort On" depending on which version of Mac OS X you're running.



Once your wireless adapter is enabled, it should quickly present you with a list of all the available wireless networks within range of your computer. Find **SOU-Wireless** in the list and click on it.



After a few seconds, you should be connected. You can tell when this has finished by looking for the check mark next to SOU-Wireless in the list of wireless networks.



If you have never connected to SOU-Wireless on your computer before, you will be prompted for your SOU credentials and will then have to download a small program to verify that you have up-to-date anti-virus protection before you can begin browsing the Internet. This process is automatic, typically only takes a minute to complete, and only has to be performed once per computer.

Welcome to the Network

To access network resources, please sign in.

If you don't have a network login account, you can [request guest access](#).

Sign In

I accept the [Acceptable Use Policy](#)

Sign In

[Request a Guest account](#)

Or [Click Here](#) to resend your guest account password.

Please don't forget to check the 'I accept the Policy' check box.

resources,

network login
[request guest](#)

I accept the [Acceptable Use Policy](#)

Sign In

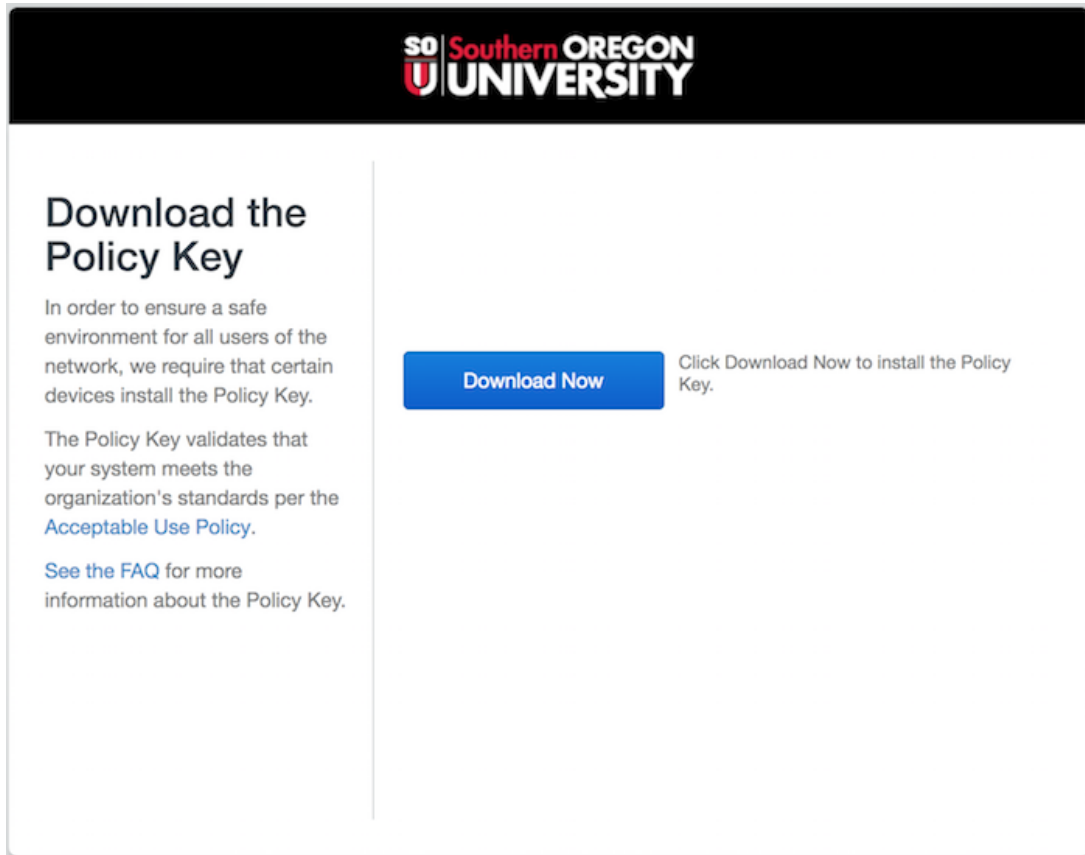
[Request a Guest account](#)

Or [Click Here](#) to resend your guest

If for any reasons your browser will not open and connect you to the 'Safe Connect' download page, open your preferred browser and try to connect to a website (example: www.msn.com), Safe Connect will then redirect you to the proper download page.

After signing into Safe Connect and accepting the policy you will be prompted to download

the Safe Connect installer to your computer.



SO Southern OREGON UNIVERSITY

Download the Policy Key

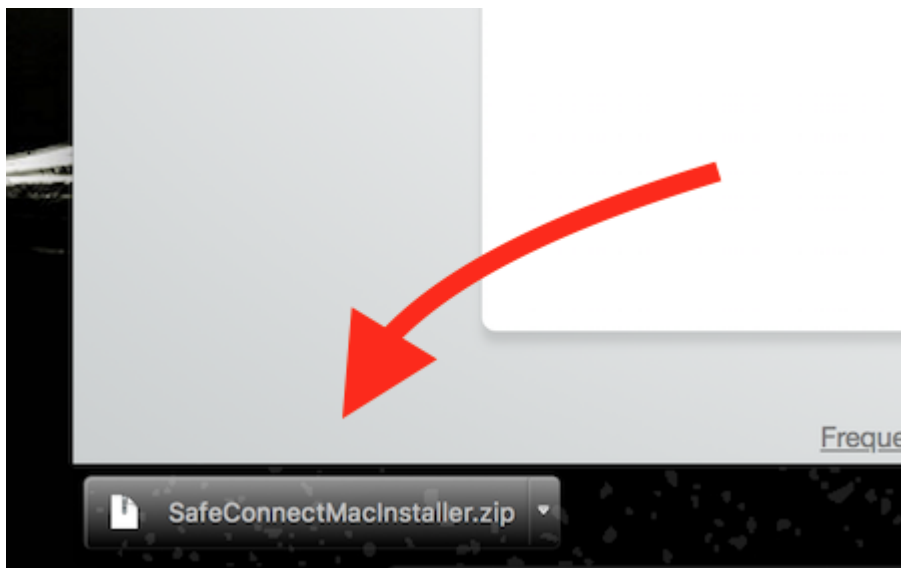
In order to ensure a safe environment for all users of the network, we require that certain devices install the Policy Key.

The Policy Key validates that your system meets the organization's standards per the [Acceptable Use Policy](#).

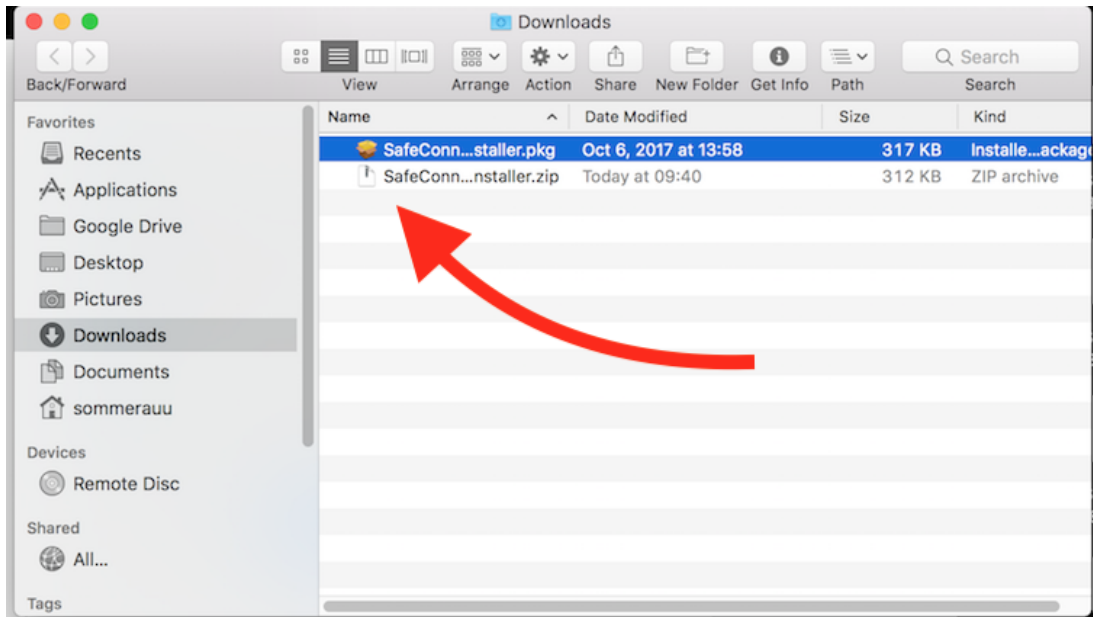
[See the FAQ](#) for more information about the Policy Key.

Download Now Click Download Now to install the Policy Key.

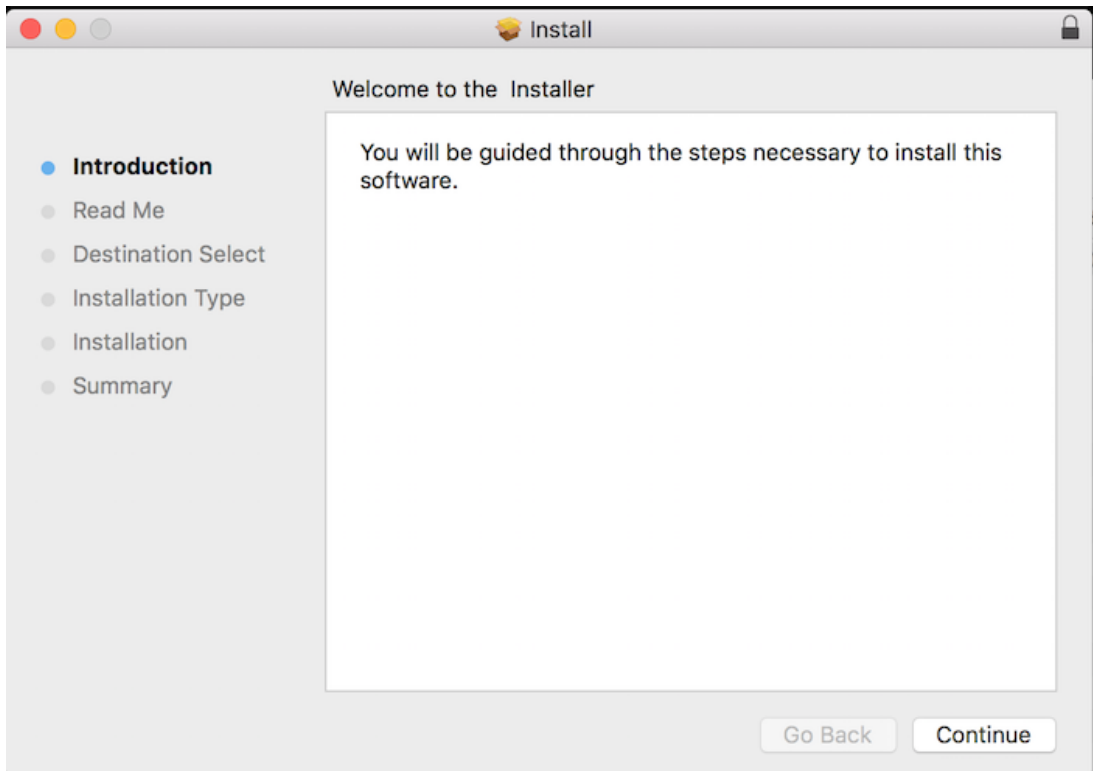
Download the installer. After downloading the installer you will see it either on the bottom of the browser (Chrome)



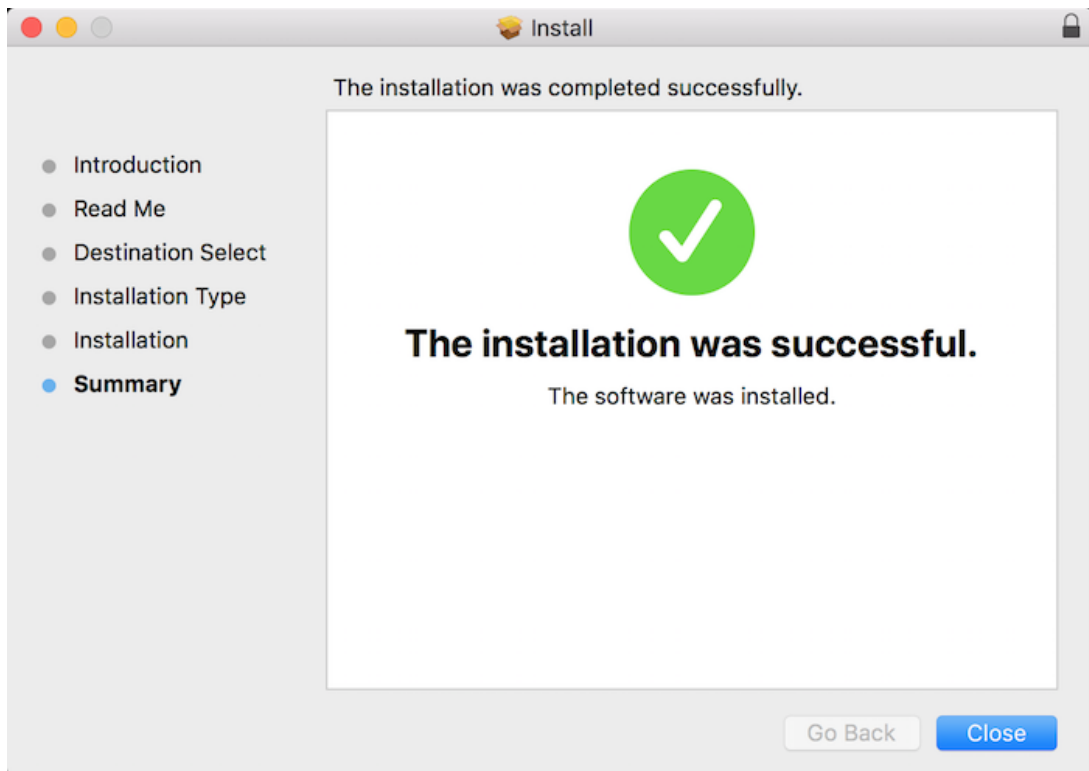
Or you can find it in your downloads directory.



In the example above I already clicked on the 'Safe Connect Installer .ZIP and extracted the 'Safe Connect Installer .PKG'. You will only see the .ZIP file after downloading, click it to get to the .PKG file, then click on the Safe Connect Installer. PKG and let the application guide you through the install.

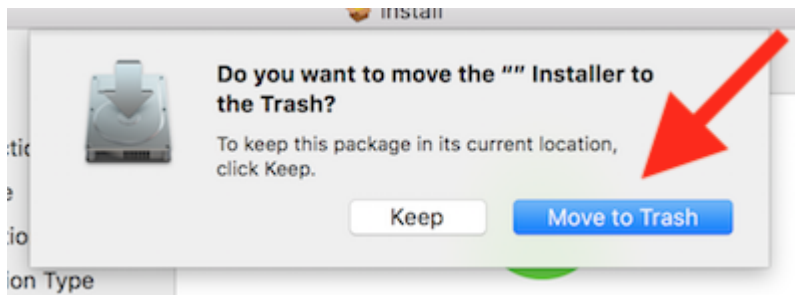


If successful you will see this.



Click 'Close' on the installer and return to the browser window .

When prompted you can move the installer to the trash.



Back in the browser window click on 'I am done installing'

Install Policy Key


In order to ensure a safe environment for all users of the network, we require that certain devices install the Policy Key.

The Policy Key validates that your system meets the network's security standards as per the school's [Acceptable Use Policy](#).

See the [FAQ](#) for more information about the Policy Key.

Follow the instructions below to complete the installation.

- 1 Save the file to your preferred directory.
- 2 After the download is complete, navigate to the file and run it.
- 3 Follow the instructions on the installer.
- 4 Click "I'm done installing" below.



I'm done installing

If successful, you will see this page.



Welcome to SOU-Wireless

Please wait while you are redirected for authentication.

If you need assistance, please contact Information Technology:

- Online: <https://support.sou.edu/>
- Email: helpdesk@sou.edu
- Telephone: 541-552-6900
- Your [Computing Coordinator](#)

You can now browse the internet.

For more information, click [here](#).

If you are still experiencing difficulties, please visit us at the Help-Desk in the Computer Science Building.