How to Enroll Your SOU iPad or Android Tablet in Hexnode MDM

David Raco - 2025-07-02 - Comments (0) - Hardware

This article will show you how to enroll your ***SOU-provided iPad*** or ***Android Tablet*** in **Hexnode MDM**. ***Please contact your Computing Coordinator before beginning this process.***

Hexnode is a **mobile device management** (**MDM**) platform that enables us to secure **SOU's tablets** from theft and misplacement. If you lose your **tablet** or it is stolen from you, we can remotely **lock it down**, **wipe the data** from it, and leverage **location tools** to try to pinpoint where the device went.

The **Information Technology** department DOES NOT use **Hexnode** to monitor what you do on the tablet or to track your location through the tablet. We will only activate **Hexnode** if we receive a notice from you or your department head that your tablet has been lost or stolen.

If you need help setting up **Hexnode** on your device, contact your Computing Coordinator.

iOS Instructions

1. Open the **App Store** and download and install **Hexnode MDM** application. You can get the **Hexnode MDM** app for **iOS** (**iPads** and **iPhones**) at https://apps.apple.com/ca/app/hexnode-mdm/id1105383443.
2. Launch the **Hexnode MDM** app and enter **sou.hexnodemdm.com** in the **server name** field. If the app does not take you to the **enrollment webpage**, go to https://sou.hexnodemdm.com/enroll/ in a web browser on your **iOS** device.
3. On the **enrollment** screen, click **Enroll**.
4. Provide the necessary permissions to allow **profile download**.
5. After the **profile** gets downloaded, navigate to **Settings > General > Profile**. Choose **Profile Service**.
6. Click **Install** to install the **configuration profile** and **certificate**.
7. Click **Trust** to allow **remote management**.
8. When the profile is installed click **Done**.
9. Once the app is installed, allow the **MDM** to **access location** and **send notifications**.
10. Contact your Computing Coordinator to let them know that you finished enrolling. This is so we can complete a step on our end.

Android Instructions

1. Open **Google Play** store and download and install **Hexnode MDM** application. You can get the **Hexnode MDM** app for Android devices at https://play.google.com/store/apps/details?id=com.hexnode.hexnodemdm&hl=en_US.

2. Launch the **Hexnode MDM** app and enter **sou.hexnodemdm.com** in the server name field. If the app does not take you to the **enrollment webpage**, go to https://sou.hexnodemdm.com/enroll/ in a web browser on your Android device.
3. On the **enrollment** screen, click **Enroll**.
4. Click **Next**.
5. Enable the **Draw over apps** permission, **Usage access** permission and **Device administration** permission.
6. Click **Next** and click **Grant** to grant additional permissions.
7. Click **Ok** to grant access to **GPS**, **storage** and **phone**.
8. Click **Allow** in the following pop ups which asks for **location**, **storage** and **phone** permissions.
9. Contact your Computing Coordinator to let them know that you finished enrolling.This is so we can complete a step on our end.