

How to Send IT Your IP Configuration

David Raco - 2025-12-02 - [Comments \(0\)](#) - [Networking and Wireless](#)

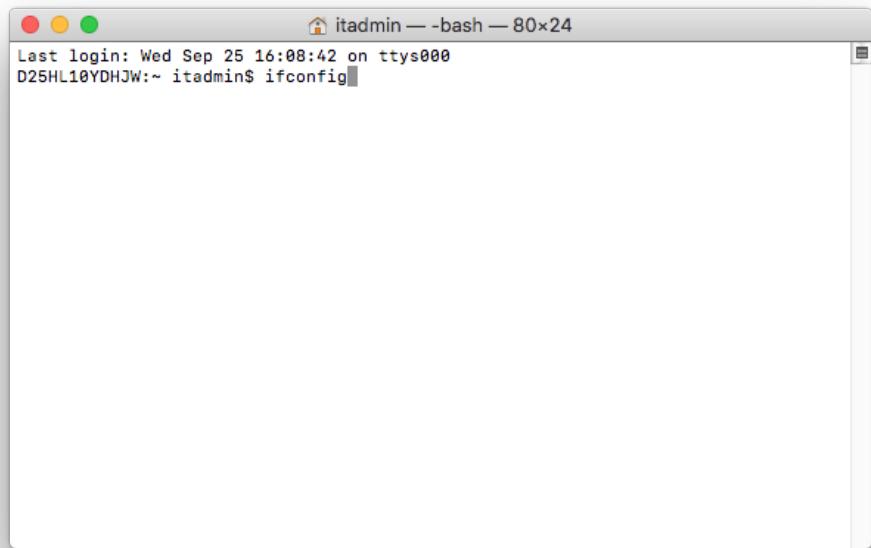
To assist with troubleshooting **network** issues, we will sometimes ask you to send us your computer's **IP configuration**. This article will walk you through this process for **Macintosh** and **Windows** computers.

Macintosh

- Open the **Terminal** app.
- You can find it under **Applications** -> **Utilities**, or you can use **Spotlight** to search for it.



- Run the **ifconfig** command.

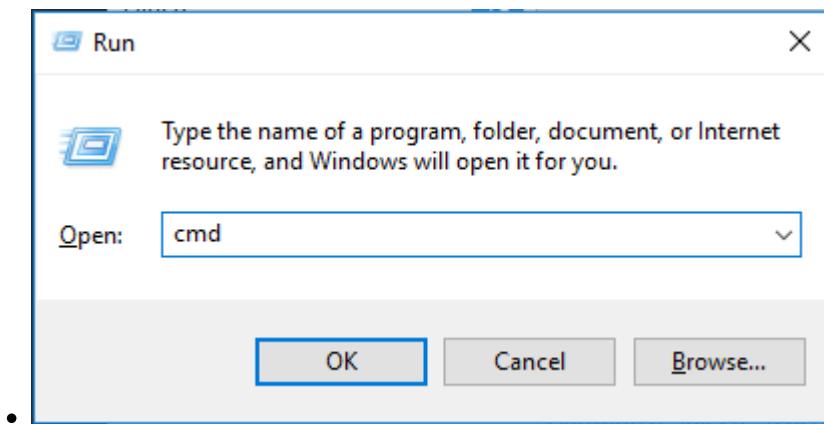


A screenshot of a macOS terminal window. The title bar says "itadmin — -bash — 80x24". The window content shows the command "ifconfig" being run, with the output "Last login: Wed Sep 25 16:08:42 on ttys000" and "D25HL10YDHJW:~ itadmin\$ ifconfig".

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- Send us a screenshot of the output or copy and paste the output into an email response to us.
 - If you are not sure how to do that you can follow [this link](#).

Windows

- Open the **command prompt** application.
- You can search for it on your start menu, or you can press **Windows Key + R** and type **cmd** into the text box to launch it.



- Run the **ipconfig /all** command.

```
C:\WINDOWS\system32\cmd.exe
Microsoft Windows [Version 10.0.17134.48]
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C:\Users\racod>ipconfig /all
```

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- Tags
- [IP Address](#)
- [MAC Address](#)