



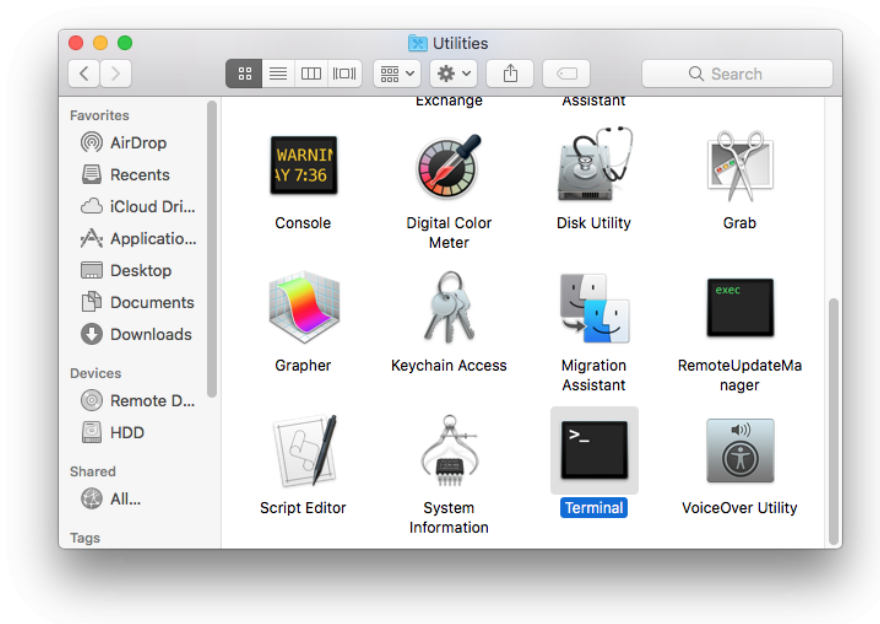
## How to Send IT Your IP Configuration

David Raco - 2019-09-25 - Comments (0) - Networking and Wireless

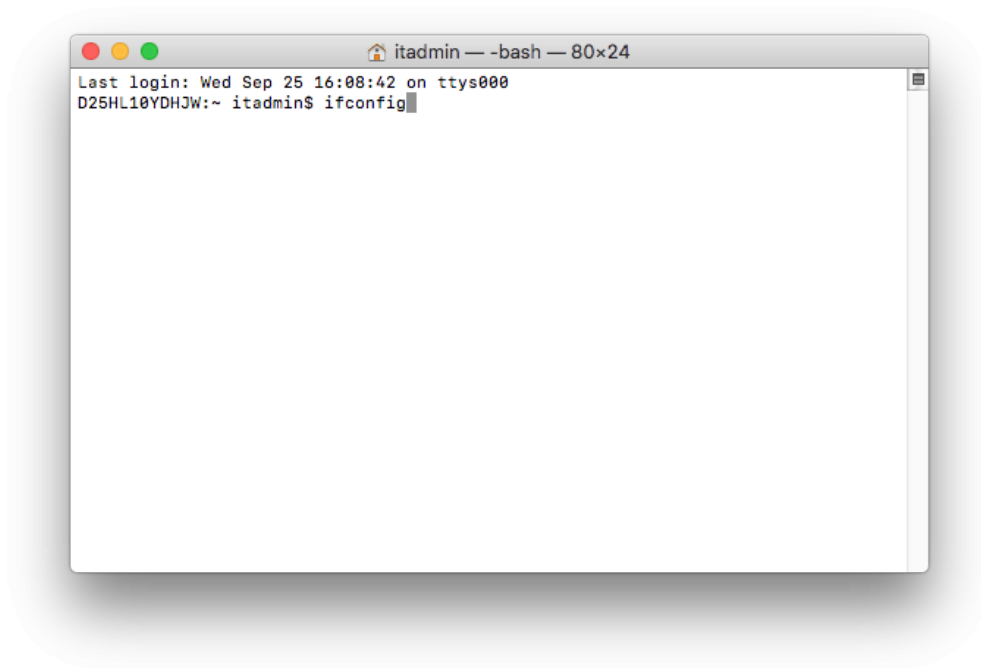
To assist with troubleshooting network issues, we will sometimes ask you to send us your computer's IP configuration. This article will walk you through the process for Macintosh and Windows.

### Macintosh

1. Open the **Terminal** app. You can find it under Applications->Utilities, or you can use Spotlight to search for it.



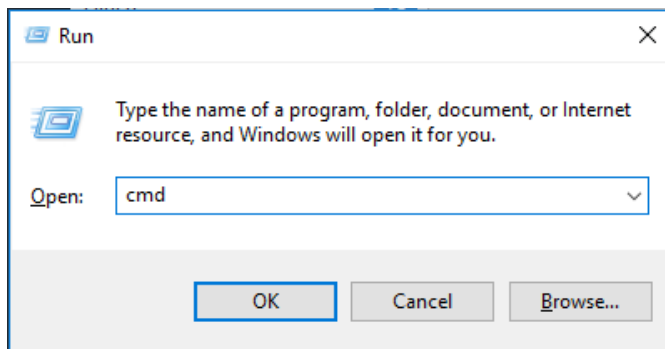
2. Run the **"ifconfig"** command.



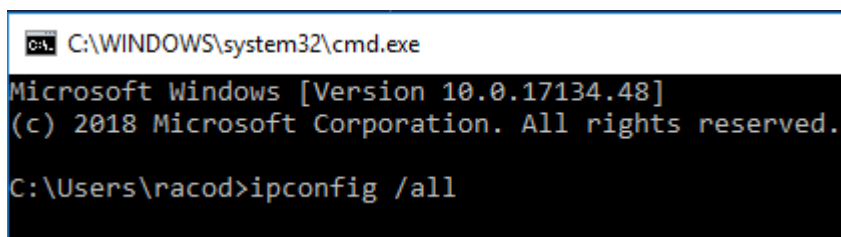
3. [Send us a screenshot](#) of the output or copy and paste the output into an email response to us.

#### Windows

1. Open the **command prompt** application. You can search for it on your start menu, or you can press Windows Key + R and type "cmd" into the text box to launch it.



2. Run the "**ipconfig /all**" command.



3. [Send us a screenshot](#) of the output or copy and paste the output into an email response to us.

Tags

IP Address

MAC Address