

<u>Knowledgebase</u> > <u>Remote Access</u> > <u>I see a trial prompt when I sign in to Acrobat DC on my computer</u>

I see a trial prompt when I sign in to Acrobat DC on my computer

Jesse Martinich - 2025-06-27 - Comments (0) - Remote Access

When you install and launch Acrobat DC on a Windows computer and sign in, if you see a Try or Buy prompt, do the following:

- 1. Exit Acrobat DC, if it is running.
- 2. Download the <u>AcrobatStudentAccess.zip</u> file and extract it on your computer.
- 3. Right-click the included EXE file and choose **Run as Administrator**. (Click yes or enter your computer password, if prompted)
- 4. Start Acrobat DC. It should now launch without asking you to sign in.