



Resetting the Password of a CashNet Tuition and Payment Account for Family Members

Brad Christ - 2023-03-03 - Comments (0) - CashNet

Resetting the Password for a CashNet Tuition and Payment Account for Family Members

Friends and family can use the [CashNet](#) system for electronic checking or savings payments and credit card payments. Students **MUST** initiate the process of creating a CashNet account, which will provide a designated family member (or other authorized payees) copies of the student's account statements and the ability to make payments online.

If you are a family member of a student, please provide them with the link to this page and your email address so they can reset the password for you.

To set up a **CashNet Payer** account, follow these [instructions](#).

If an authorized Payer has forgotten their password or didn't complete their account setup within 24 hours of receiving the initial email, you will need to reset their password.

To manage a Payer Account:

Log in to [InsideSOU](#) (or use the direct links in this article)

1. Click on the **Pay My Bill or Enrollment Deposit** link located on the right-hand side of the screen.
2. Click on the **My Account** tab on the left-hand side of the screen.



SOU Alerts

There are currently no alerts.

Network Alerts Duo Banner
Manage Your SOU Account

**PAY MY BILL
OR
ENROLLMENT DEPOSIT**

Campus Events

- Aug 5, 2021: Joan Truckenbrod: Digital Fibers – 1975 to Present at Schneider Museum of Art

3. Under the **Payers** section, click on the **pencil** next to the payer’s name.

My Account

Overview
Activity Details
Auto Pay
Make a Payment
Transactions
Statements
Sign Out

Gp
Greatest Person
Southern Oregon University

Basic information
Name: Greatest Person

Payment methods
My Checking (****1234)
Add payment method

Payers
Do you know someone that would like to help you pay? Invite them to have access to your account!
Mother Doe
Send a payer invitation

Contact information
Email address: persong@sou.edu

SMS notifications

4. Click on **Resend payer invitation** to reset the password for the Payer. Your family member/authorized payee will receive an **email** that includes a temporary password. As before, they will have 24 hours to login and create a new password.

My Account

Payers

Payer information

Name	Mother Doe
Email address	mamadoe@hotmail.com

Payer access

Allow access to statements

Remove payer

Resend payer invitation

This will also reset the payer's password.

Cancel Save

If the Payer has changed their email or any such information, you will need to remove the payer account and create a new account for them. There is no way to edit it. You can click [here](#) for instructions on how to create a new account for a

payer.