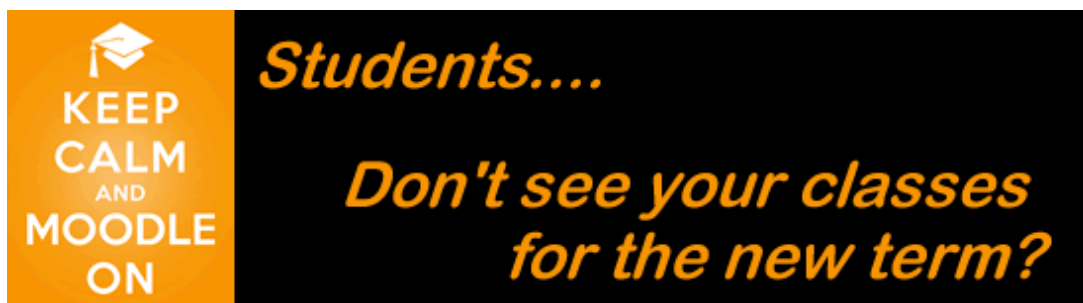


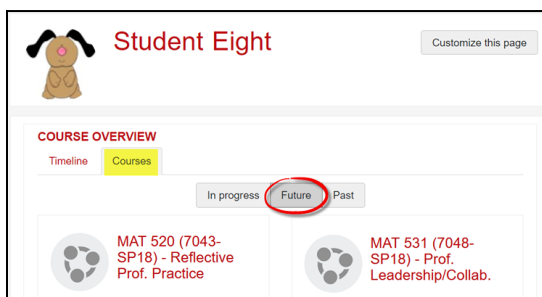
## Students: Course Not Found

Hart Wilson - 2018-04-01 - 0 Comments - in Students



Courses only show up in the left navigational panel if Moodle considers them "in progress." Courses for a new term may be available to you, but they won't appear in the list of current courses on the left until the first day of the new term. Prior to the new term start date, they **will** be listed on your Moodle landing page under **My courses** and in your dashboard under **Future** courses. If you don't find a course listed as a future course, keep in mind that some instructors don't make their courses available until after the start of the term, and others do not use Moodle at all.

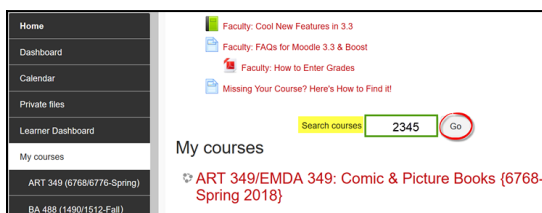
Before the term start date, look for your course in your dashboard—open the user menu in the top right corner and click on **Dashboard**. Click on the **Courses** tab, then the **Future** tab.



If a course for which you are registered does not appear in your list of courses **AFTER** the term starts, please take **both** of the following steps **BEFORE** contacting the Help Desk:

1. **Verify that you are registered for the course. Wait-listed courses will not be available to you in Moodle.**
2. **Make sure that your instructor has made the course available.**

To find out if the course is available, locate the **Search courses** field just above the list of **My courses** on your Moodle home page. Enter the CRN of your course in the search field and click on **Go**. If the CRN is



displayed, check the term "category" to see if it is the course you're looking for. If you don't find the CRN listed for the current term, your instructor has not yet made the course available to students. Contact your instructor to see if he or she intends to use Moodle.

**If** your instructor has made the course available to students **and** you are fully registered for it **and** you still don't see it in your list of courses, contact the Help Desk. Be ready to provide the following information:

- Your full name and SOU email address.
- Course name and CRN.

Please note: If a course has been made available while you are already logged into Moodle, you will need to refresh your Moodle home page to see the course. (In most cases, you can refresh the page by clicking on the circular arrow on the browser address bar.)