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## **Banner and Self Service (SISWeb) channels unavailable via MySOU**

2014-09-19 - Julie McClendon - [Comments \(0\)](#) - [General](#)

Banner and Self Service are showing channels errors through MySOU. The Banner single sign on is still working. You may access Banner Self Service (SISWeb) via [SOU Anywhere](#). If you are trying to log in directly to Banner Self Service (SISWeb) and don't know your pin, please contact the helpdesk to get it reset at [helpdesk@support.sou.edu](mailto:helpdesk@support.sou.edu).