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## Issues Accessing Google.com and other HTTPS websites -- 09/21/2022

2022-09-21 - David Raco - [Comments \(0\)](#) - [General](#)

**UPDATE:** This should be working again as of 9 AM. If you are still having problems, try restarting your web browser or reboot your computer. If that doesn't help, call our helpdesk at 541-552-6900.

We are aware of an issue that is preventing some users from accessing [Google.com](#) and some other HTTPS websites from devices managed by SOU. Affected persons may see a warning like the ones below. The issue is related to our endpoint security software and is affecting customers across the world. We are working to resolve this problem as soon as possible.

Access from personal devices is not affected, so if you have the means to access your email or Google via a personally owned mobile device, we recommend that as a workaround.



### This site can't provide a secure connection

**www.google.com** sent an invalid response.

[Try running Windows Network Diagnostics.](#)

ERR\_SSL\_PROTOCOL\_ERROR

Reload

## Website blocked due to malware

Your Malwarebytes blocked this website because it may contain malware.

**We strongly recommend you do not continue.**

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