

Remotedesktop.sou.edu roaming profiles migration - Wednesday, December 16th at 6:00 PM

2020-12-15 - David Raco - Comments (0) - General

On Wednesday, 12/16 at 6 PM we will be migrating roaming profiles for remotedesktop.sou.edu to a new server. This maintenance should not cause a disruption of service, but we ask that you **please avoid using remotedesktop.sou.edu between 5:30 PM and 6:30 PM** to minimize any risk.

If you must use remotedesktop.sou.edu during that hour, **please avoid saving or altering data in your roaming profile during that hour**. Your roaming profile includes data stored on your Desktop, your Documents folder, and your Downloads folder within the remotedesktop.sou.edu virtual Windows environment. You should save your data to your P drive, your S drive, or on Box.com instead to be safe. If you have questions about Box.com at SOU, please contact our helpdesk (details below).

You won't notice any difference in your remotedesktop.sou.edu experience after this maintenance, but if you experience any issues with remotedesktop.sou.edu or can't find a file after the migration, contact our IT Helpdesk right away at helpdesk@sou.edu or at **541-552-6900**.